

Q&A FOR ALL STARS CRICKET REGISTERED PARTICIPANTS



WHAT FORMAT WILL ALL STARS CRICKET TAKE IN 2020?

The programme will require some modifications to suit COVID-19 restrictions and social distancing measures.

Crucially, we have advices centred to run only if they have conducted their own risk assessments and only run sessions if they also feel confident in being able to maintain public safety by following the recommended measures the ECB's guidance on [Return to Cricket Plan for Step 4](#).

THE KEY POINTS IN THE GUIDANCE RELATING TO ALL STARS CRICKET ARE:

- All individuals should undergo a personal symptom check prior to all activity and not take part if they demonstrate any COVID-19 symptoms.
- All groups are limited to a maximum of 30 participants, including children, coaches, parents, and activators.
- Club representatives should ensure that the facility is compliant with current UK Government legislation related to COVID-19.
- Clubs should keep a record of attendees to support NHS Test and Trace.
- Participants should remain socially distanced at all times.
- Limit the sharing of equipment where possible. Where not possible, practice strict hand hygiene.
- All activity should include regular hygiene breaks for participants' hands and the ball(s). E.g. prior to the start of the activity, every 20 minutes, at all drinks and toilet breaks, and after the activity.

ADDITIONAL ADVICE FOR ALL STARS CRICKET INCLUDES:

- There can be more than one group of 30 at a venue at the same time, but only if a club has conducted a risk assessment and all other requirements for health, safety and social distancing of those in attendance have been met including arrival and departure procedures to ensure additional groups remain separate.
- If parents are involved in the activity, they will need to be included in the group size.
- Parents should drop off and collect participants via a protocol that maintains social distancing e.g. queuing 2m apart and using separate entry/exit points.
- Parents should remain socially distanced e.g. 2m apart on the side-line.
- All participants should bring their own named and marked All Stars Cricket participant pack so they can use their own equipment during the sessions rather than sharing with others.
- All Stars Cricket activity has been adapted so they can take part in most of the activity as an individual. When moving to pairs activity, social distancing should be maintained wherever possible, and participants should operate in the same pair for the length of the session to minimise equipment sharing
- When setting up activity, centres may use cones and ropes to create grids and ground markings that helps keep participants at least 2m apart as per social distancing guidelines.

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WHAT IF I CAN'T ATTEND A RESCHEDULED SESSION OR AM NOT COMFORTABLE WITH SENDING MY CHILD TO A SESSION?

If they haven't already, your All Stars Cricket centre will shortly be in touch with you to let you know if they are running sessions and if so, will provide an update on new session timings. If your child is unable to attend a rescheduled programme, or you are not comfortable with your child attending, you will be entitled to a full refund. If this is the case, we request you to contact the All Stars Cricket Helpdesk [here](#) and we will process refunds individually.

HOW LONG WILL MY REFUND TAKE TO BE PROCESSED?

Our All Stars Cricket Helpdesk is currently operating in a limited capacity due to COVID-19 and therefore it will take longer than normal to respond to enquiries and process refund requests. From the point of request, the All Stars Cricket Helpdesk requires eight weeks to process the refund. The refund of the programme fee will be made to the same bank card that was used to make the booking. We appreciate your patience whilst we work through these.